Diagonal Motor Communication Fault - E0400.10



The E0400.10 alarm appears on Rika pellet stoves when communication between the diagonal motor and the motherboard is interrupted.

Solution

1. Let the stove cool down and unplug it from the power outlet
2. Disconnect the power supply for at least 10 seconds
3. Plug the stove back in and wait for it to restart

If the error recurs, a technician must be called. A broken wire or a short circuit may also be the cause.